

# System Requirements for GET WIRED! Connect to Learning

Run the Adobe Connect Diagnostic to see if you meet the Flash, connection, and add-in minimum requirements

[https://weca.adobeconnect.com/common/help/en/support/meeting\\_test.htm](https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm)

WEBCAST PREPERATION CHECKLIST
<input type="checkbox"/> Reviewed technical requirements below
<input type="checkbox"/> High speed internet connection available and working
<input type="checkbox"/> Internet browser version is listed in the required browser section below
<input type="checkbox"/> Computer has a working sound card installed
<input type="checkbox"/> Headset with microphone is plugged into the computer (USB headsets are provided by WECA for first time Get Wired students. Students using devices without USB ports, such as iPads, must arrange for their own headset/microphone solution.)
<input type="checkbox"/> Headset with microphone has been tested and working
<input type="checkbox"/> WECA has your correct email address
<input type="checkbox"/> Logged into our eCampus site successfully with your WECA username and password: <a href="http://ecampus.goweca.com/">http://ecampus.goweca.com/</a>
<input type="checkbox"/> Ran the Adobe Connect Diagnostic tool: <a href="https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm">https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm</a>

## MINIMUM COMPUTER SYSTEM REQUIREMENTS:

### Windows

- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent)
- Windows 10, 8.1 (32-bit/64-bit), Windows 7 (32-bit/64-bit)  
512MB of RAM (1GB recommended)
- Microsoft Internet Explorer 11 or later, Windows Edge browser, Mozilla Firefox, Google Chrome

### Mac OS

- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X 10.11, 10.12 and 10.13
- Mozilla Firefox, Apple Safari, Google Chrome

### Linux

- Ubuntu 14.04, 16.04; Red hat Enterprise Linux 6
- No Add-in support for Linux. Users on Linux can attend meetings in the browser.
- Google Chrome
- Adobe Flash Player 23.0

## Mobile

- The Adobe Connect app for iOS and Android requires Adobe Connect Server version 8.2 or later.
- Some features may not be enabled in all Adobe Connect meetings if using an Adobe Connect Server older than version 9.4.2 (required for Custom pods)
- Google Android 4.4 or later
- Apple iOS: iOS 8.1.2 or later

## **ADDITIONAL REQUIREMENTS**

- Latest version of Adobe Flash Player installed
  - Download latest version at <http://get.adobe.com/flashplayer/>
    - Make sure to uncheck the *Optional Offer* before clicking *Install Now*
- Latest version of the Adobe Connect Application installed
  - All students will be automatically prompted to download this add-in upon entering the meeting room.
  - If you are having trouble downloading the add-in through the automatic prompter, students can manually download the add-in at <http://www.adobe.com/support/connect/downloads-updates.html>
- High-speed DSL or cable Internet connection (wired connection HIGHLY recommended)
  - Minimum bandwidth of 512kbps
  - If you don't know if you meet the internet connection requirement, test it at [https://admin.acrobat.com/common/help/en/support/meeting\\_test.htm](https://admin.acrobat.com/common/help/en/support/meeting_test.htm)
- Sound card and audio capability
  - A headset with a microphone attached is required to attend class. See microphone headset policy at <http://www.goweca.com/HeadsetPolicy.aspx>
- GET WIRED! 402 Students – **Mac Users Only**
  - The software for GET WIRED! 402 is not supported on the Mac Operating System. Virtualization options such as Parallels, Virtualbox, etc. may help to resolving this.
  - **PLEASE NOTE: WECA does not provide support for any virtualization software.**

## **DOWNLOAD LINKS**

### Adobe Connect Application

- Windows: <http://www.adobe.com/go/Connectsetup>
- Mac: <http://www.adobe.com/go/ConnectSetupMac>

### Browsers

- Mozilla Firefox: <http://www.mozilla.com/en-US/firefox/fx/>
- Internet Explorer 11 or higher: <http://windows.microsoft.com/en-US/internet-explorer/products/ie/home>
- Google Chrome: <http://www.google.com/chrome/>
- Safari: <http://www.apple.com/safari/download/>