

System Requirements for GET WIRED! Connect to Learning

Run the Adobe Connect Diagnostic to see if you meet connection, and add-in minimum requirements

https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm

WEBCAST PREPERATION CHECKLIST
<input type="checkbox"/> Reviewed technical requirements below
<input type="checkbox"/> High speed internet connection available and working
<input type="checkbox"/> Internet browser version is listed in the required browser section below
<input type="checkbox"/> WECA has your correct email address
<input type="checkbox"/> Logged into our eCampus site successfully with your WECA username and password: https://ecampus.goweca.com/
<input type="checkbox"/> Ran the Adobe Connect Diagnostic tool*: https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm
*While the diagnostic tool includes a webcam test, WECA does not use webcams in Get Wired courses.

MINIMUM COMPUTER SYSTEM REQUIREMENTS:

Chromebooks and the ChromeOS are not compatible with the Adobe Connect Application and may not permit full classroom functionality.

Windows

For meeting application

- Intel Core i5 or faster processor (or equivalent)
- Windows 10 (64-bit, Windows 10 'N' Edition users must install the 'Media Feature Pack' before installing the application.), Windows 11
- 1 GB of RAM (2 GB or higher recommended)

For HTML Client

- Intel Core i5 or faster processor (or equivalent)
- Windows 10, Windows 11
- 2 GB of RAM (4 GB recommended)
- Google Chrome (latest), Mozilla Firefox (latest), and Edge (Chromium) (latest)

Mac OS

For meeting application

- Intel Core i5 or faster processor (or equivalent)
- 512 MB RAM (1 GB recommended)
- Mac OS X 10.15, 11.0 and 12.0

For HTML Client

- **Intel Core i5** or faster processor (or equivalent)
- Mac OS X 10.15, 11.0, 12.0 and 13.0
- 2 GB of RAM (4 GB recommended)
- Apple Safari (latest), Google Chrome (latest), Mozilla Firefox (latest), and Microsoft Edge (Chromium) (latest)

Linux

- Ubuntu 18.04; Red Hat Enterprise Linux 7
- Google Chrome
- No application support is available for Linux. All features enabled in HTML browser except screen sharing.

Mobile

- Adobe Connect Mobile App

ADDITIONAL REQUIREMENTS

- High-speed DSL or cable Internet connection (wired connection HIGHLY recommended)
 - Minimum bandwidth of 512kbps
 - If you don't know if you meet the internet connection requirement, test it at https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm
- For best results, a wired connection to your router is recommended.
- For detailed Adobe Connect technical specifications and system requirements, click here: <https://helpx.adobe.com/adobe-connect/using/user-guide.html/adobe-connect/tech-specs.ug.html>

DOWNLOAD LINKS

Adobe Connect Application

- Windows: <http://www.adobe.com/go/Connectsetup>
- Mac: <http://www.adobe.com/go/ConnectSetupMac>

For mobile device users, visit the app store on your mobile device to download.

Browsers

- Mozilla Firefox: <http://www.mozilla.com/en-US/firefox/fx/>
- Microsoft Edge: <https://www.microsoft.com/en-us/edge/download?form=MA13FJ>
- Google Chrome: <http://www.google.com/chrome/>
- Safari: <http://www.apple.com/safari/download/>