

Locating a Provider on www.CIGNA.com

How to find a Cigna provider: Begin your search for a CIGNA provider by going to www.cigna.com and selecting the Provider Directory option located under the "Customer Care" tab on the left hand side of the screen.

Selecting this option will direct you to a Provider Directory page. The Provider Directory page will provide you with options to refine your search. Once you select your preferences select the "next" option and you will be directed to another page which will ask what type of plan you have.

WECA apprentices have the HMO plan and should select the following option: Network (HMO) plans or Open Access Plan IN Network (OAP IN). The OAP IN and HMO are the only plans WECA apprentices may have. The OAP IN is for apprentices/staff that live outside an HMO service area, determined by ZIP code.

You will then be asked to select a Health Plan Network:

- Southern California Members select: CA – Southern California
- Northern California Members select: CA – Northern California

WECA apprentices should next select the following option: Open Access Plus Only

After completing this information, select the "next" option. The list of providers will be displayed.

Need assistance? Call 1-800-CIGNA24. This customer service line is available 24 Hours a Day, seven days a week.

OUR PLANS

HEALTH & MONEY

CUSTOMER CARE

Locate...

Resources for Members

- > Forms
- > Drug Lists
- > ID Cards
- > Provider Directory
- > go directly to Customer Care

- > Enrolling Members
- > Employers
- > Health Professionals
- > Brokers & Consultants
- > Taft-Hartley Funds & FEHB Plan Members
- > Contact Us

LIVE Well



Your CIGNA Log In

Select a self services site from the pull down menu below, enter your User ID and password, then click "Go."

myCIGNA
 User ID
 Password

Why is this secure?

[Forgot ID or Password?](#) [Register!](#)

Find a Doctor

Enter doctor's name and city/state or zip, then click "Next."

Doctor's Name
 Location
 State
 OR

CIGNA Features

Individual & Family Plans

Are you self-employed, in between jobs, or a recent graduate? We offer Individual & Family plans. Check for plans in your area.



Medicare Plans

Are you or a loved one eligible for Medicare? CIGNA Medicare Services offers Medicare



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